



"A Transportation Option for Coronado Residents 60+"

Coronado Seniors Out and About Volunteer Driver Packet

Thank you for your interest in becoming a driver with the Coronado Seniors Out and About program! We serve the needs of residents 60+ who limited transportation options. Please read through the packet below and complete the attached forms. We will contact you to schedule an interview to become a driver. For any questions, please call (619) 522-6302.

The City of Coronado provides municipal services to a population of approximately 25,000 residents on the peninsula between the Pacific Ocean and San Diego Bay. The City of Coronado is a small beach community with an island feel. It was incorporated in 1890. The City aims to provide community building and recreational opportunities to citizens and visitors through the Coronado Recreation Services Department, which serves as the lead department for the implementation of the Coronado Seniors Out and About Program.

The mission of the Coronado Recreation Services Department is to strengthen community through programs, services and facilities that enhance personal development, promote healthy lifestyles, encourage community involvement, and foster environmental stewardship. The Department's major emphasis is providing opportunities for personal enrichment, development, fitness and wellbeing for people of all ages. Recreation services are provided at many locations, including the Coronado Community Center and the John D. Spreckels Center and Bowling Green, among others. A variety of classes and services are offered, including adult education, senior programs, youth camps, fitness classes, boating, kayaking, tennis, and aquatics. The City of Coronado Recreation Department is committed to serving the needs of everyone in the community through inclusive programming, providing an atmosphere in which persons with and without special needs can interact, play, and socialize with their peers in an all-inclusive social environment.

Coronado Seniors Out and About Program is supported by SANDAG as part of the TransNet Senior Mini-Grant Program. This project supports strategies of the Coordinated Plan, the regional strategy to provide transportation to recognized transportation disadvantaged groups including seniors, individuals with disabilities, and persons with limited means.



John D. Spreckels Center and Bowling Green • Phone: (619) 522-7343 • www.coronado.ca.us/outandabout

Coronado Seniors Out and About is supported by:  

There are two ways to participate in Coronado Seniors Out and About: become a Volunteer Driver or a rider.

Why should you become a volunteer driver?

Did you know that some of your Coronado friends and neighbors have found themselves in need of a ride? People like the retired teacher, making a weekly grocery trip; your grandfather, for his physical therapy; or your neighbor, who at 80 still rides his bike around town, but can't get to the theater in San Diego to watch his favorite play. Folks with places to go and people to see. What they all have in common is limited or no access to transportation.

This is why the City of Coronado created the Coronado Seniors Out & About program. With the senior population (age 60+) in San Diego County projected to increase by 29% from 2013 to 2020, the City is responding to help meet their transportation needs by providing this new volunteer driver program. If you are an adult 60+ who is still driving and lives in Coronado or San Diego and have a desire to help Coronado residents 60+ with their transportation needs, becoming a Volunteer Driver may be your calling.

What is the Coronado Seniors Out and About (CSOA) Program?

CSOA is a volunteer driver program that provides scheduled rides for a nominal fee (\$1 to \$4 depending on distance traveled) to adults 60 years and older to destinations in Coronado and the greater San Diego area. Volunteer drivers are screened by the City of Coronado and the Coronado Seniors Out and About program to insure they meet the qualifications to become a Volunteer Driver.

Volunteer Driver Qualifications:

- A genuine desire to assist those with limited or no transportation
- Be willing to use your personal vehicle to give rides to Coronado residents 60+
- Have a valid/current Driver's License that has been valid for at least 5 years
- Must be willing to have a DMV record review



- Must provide proof of insurance on the personal vehicle being used to transport Riders. Drivers must carry the minimum liability insurance required by the State of California. Current state limits are:
 - \$15,000 for injury/death to one person
 - \$30,000 for injury/death to more than one person
 - \$5000 for damage to property

(It is recommended but not required that all Drivers maintain liability insurance at the \$100,000/\$300,000 level on the vehicle they will use to transport Riders)
- Must be willing to complete LiveScan background check
- Must be willing to sign a Volunteer Driver Statement of Understanding
- Must be willing to participate in all program training including; CPR/First Aid, Good Driving Habits, Driver Sensitivity, RideScheduler, and Program Orientation
- Must have a safe, reliable vehicle, with working seat belts to transport Riders.

Who Will You Be Driving?

- A Coronado resident 60 years or older
- Someone with limited or no transportation
- The Rider will be able to walk on their own or with a walker or cane
- If the Rider needs assistance with transfers to and from a wheelchair, they will have a caregiver enrolled in the program

Types of Rides:

- *Curb to Curb* for riders who are fairly agile and independent
- *Door to door* for those who need some assistance
- *Door through door*, when the riders request the volunteer stay by their side

Where We Go!

Riders can schedule a ride to any medical or personal appointment within the City of Coronado and into San Diego up to 25 miles.

Hours of Operation:

Rides may be provided Monday through Saturday from 8:00 a.m. until 5:00 p.m. Rides may also be provided for certain special events within the City of Coronado. Volunteer Drivers would be notified of any such special events by CSOA program in advance.



How are rides scheduled?

- Rides are scheduled through a web-based software program called RideScheduler. RideScheduler allows Volunteer Drivers to log on with their own personal login name and password to view an Available Rides Calendar
- Drivers can look at a week or month calendar, see the available rides needed, who the Rider is, the destination, type of ride needed (i.e. door through door) and if there are any special details about the ride
- The Driver can map the ride, get directions, and see a picture of the destination
- The Driver selects the ride that works best with his/her schedule. Once the Driver has selected a ride, the driver contacts the Rider within one hour via telephone to confirm
- The RideScheduler is managed daily by CSOA program staff. The staff will confirm with both the Driver and Rider that the ride has been scheduled
- RideScheduler also tracks how many miles each Driver has driven and generates reimbursement for mileage. Volunteer Drivers are reimbursed the current IRS Federal Reimbursement Rate. Once Drivers reach a total of \$20 in rides provided, they will receive a check reimbursing them for their mileage
- We ask that volunteer drivers commit to a *minimum* of FOUR rides per month

How to become a Volunteer Driver:

To Volunteer as a Driver for the Coronado Seniors Out and About Program:

- ✓ Fill out and sign the Volunteer Driver Application and submit to:

City of Coronado Recreation

Attn: CSOA

1019 Seventh Street

Coronado, CA 92118

- ✓ You will be contacted by the Coronado Seniors Out and About program to schedule an in person interview.



John D. Spreckels Center and Bowling Green • Phone: (619) 522-7343 • www.coronado.ca.us/outandabout

Coronado Seniors Out and About is supported by:  