# The National Citizen Survey™

# City of Coronado, CA
# 2011

## Benchmark Report

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# Understanding the Benchmark Comparisons

## Comparison Data

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in citizen surveys from approximately 500 jurisdictions whose residents evaluated local government services and gave their opinion about the quality of community life. The comparison evaluations are from the most recent survey completed in each jurisdiction; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant.

The City of Coronado chose to have comparisons made to the entire database and a subset of similar jurisdictions from the database (resort communities with populations less than 55,000). A benchmark comparison (the average rating from all the comparison jurisdictions where a similar question was asked) has been provided when a similar question on the City of Coronado Survey was included in NRC's database and there were at least five jurisdictions in which the question was asked. For most questions compared to the entire dataset, there were more than 100 jurisdictions included in the benchmark comparison.

The jurisdictions in the database represent a wide geographic and population range as shown in the table below.

| Jurisdiction Characteristic | Percent of Jurisdictions |
|---|---|
| **Region** | |
| West Coast[1] | 16% |
| West[2] | 21% |
| North Central West[3] | 10% |
| North Central East[4] | 13% |
| South Central[5] | 7% |
| South[6] | 25% |
| Northeast West[7] | 2% |
| Northeast East[8] | 4% |
| **Population** | |
| Less than 40,000 | 45% |
| 40,000 to 74,999 | 20% |
| 75,000 to 149,000 | 17% |
| 150,000 or more | 19% |

[1] Alaska, Washington, Oregon, California, Hawaii
[2] Montana, Idaho, Wyoming, Colorado, Utah, Nevada, Arizona, New Mexico
[3] North Dakota, South Dakota, Nebraska, Kansas, Iowa, Missouri, Minnesota
[4] Illinois, Indiana, Ohio, Michigan, Wisconsin
[5] Oklahoma, Texas, Louisiana, Arkansas
[6] West Virginia, Virginia, Kentucky, Tennessee, Mississippi, Alabama, Georgia, Florida, South Carolina, North Carolina, Maryland, Delaware, Washington DC
[7] New York, Pennsylvania, New Jersey
[8] Connecticut, Rhode Island, Massachusetts, New Hampshire, Vermont, Maine

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## Putting Evaluations onto the 100-point Scale

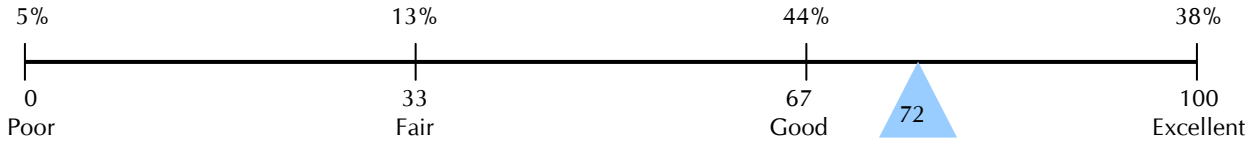
Although responses to many of the evaluative questions were made on a four point scale with 1 representing the best rating and 4 the worst, the benchmarks are reported on a common scale where 0 is the worst possible rating and 100 is the best possible rating. The 95 percent confidence interval around an average score on the 100-point scale is no greater than plus or minus three points based on all respondents.

The 100-point scale is not a percent. It is a conversion of responses to an average rating. Each response option is assigned a value that is used in calculating the average score. For example, "excellent" = 100, "good" = 67, "fair" = 33 and "poor" = 0. If everyone reported "excellent," then the average rating would be 100 on the 100-point scale. Likewise, if all respondents gave a "poor", the result would be 0 on the 100-point scale. If half the respondents gave a score of "excellent" and half gave a score of "poor," the average would be in the middle of the scale (like the center post of a teeter totter) between "fair" and "good." An example of how to convert survey frequencies into an average rating appears below.

### Example of Converting Responses to the 100-point Scale

| How do you rate the community as a place to live? | | | | | | |
|---|---|---|---|---|---|---|
| **Response option** | **Total with "don't know"** | **Step1: Remove the percent of "don't know" responses** | **Total without "don't know"** | **Step 2: Assign scale values** | **Step 3: Multiply the percent by the scale value** | **Step 4: Sum to calculate the average rating** |
| Excellent | 36% | = 36 ÷ (100-5) = | 38% | 100 | = 38% x 100 = | 38 |
| Good | 42% | = 42 ÷ (100-5) = | 44% | 67 | = 44% x 67 = | 30 |
| Fair | 12% | = 12 ÷ (100-5) = | 13% | 33 | = 13% x 33 = | 4 |
| Poor | 5% | = 5 ÷ (100-5) = | 5% | 0 | = 5% x 0 = | 0 |
| Don't know | 5% | | – | | | |
| Total | 100% | | 100% | | | **72** |

**How do you rate the community as a place to live?**

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## Interpreting the Results

Average ratings are compared when similar questions are included in NRC's database, and there are at least five jurisdictions in which the question was asked. Where comparisons are available, three numbers are provided in the table. The first column is your jurisdiction's rating on the 100-point scale. The second column is the rank assigned to your jurisdiction's rating among jurisdictions where a similar question was asked. The third column is the number of jurisdictions that asked a similar question. The fourth column shows the comparison of your jurisdiction's average rating (column one) to the benchmark.

Where comparisons for quality ratings were available, the City of Coronado's results were generally noted as being "above" the benchmark, "below" the benchmark or "similar" to the benchmark. For some questions – those related to resident behavior, circumstance or to a local problem – the comparison to the benchmark is designated as "more," "similar" or "less" (for example, the percent of crime victims, residents visiting a park or residents identifying code enforcement as a problem.) In instances where ratings are considerably higher or lower than the benchmark, these ratings have been further demarcated by the attribute of "much," (for example, "much less" or "much above"). These labels come from a statistical comparison of the City of Coronado's rating to the benchmark where a rating is considered "similar" if it is within the margin of error; "above," "below," "more" or "less" if the difference between your jurisdiction's rating and the benchmark is greater the margin of error; and "much above," "much below," "much more" or "much less" if the difference between your jurisdiction's rating and the benchmark is more than twice the margin of error.

This report contains benchmarks at the national level, as well as for resort communities with populations less than 55,000.

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# National Benchmark Comparisons

| Overall Community Quality Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Overall quality of life in Coronado | 90 | 3 | 325 | Much above |
| Your neighborhood as place to live | 86 | 2 | 239 | Much above |
| Coronado as a place to live | 93 | 1 | 280 | Much above |
| Recommend living in Coronado to someone who asks | 92 | 2 | 151 | Much above |
| Remain in Coronado for the next five years | 81 | 51 | 151 | Above |

| Community Transportation Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Ease of car travel in Coronado | 51 | 141 | 228 | Similar |
| Ease of bus travel in Coronado | 58 | 20 | 167 | Much above |
| Ease of bicycle travel in Coronado | 71 | 10 | 225 | Much above |
| Ease of walking in Coronado | 85 | 3 | 228 | Much above |
| Traffic flow on major streets | 37 | 144 | 193 | Much below |

| Frequency of Bus Use Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Ridden a local bus within Coronado | 24 | 60 | 140 | Similar |

| Drive Alone Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Average percent of work commute trips made by driving alone | 70 | 108 | 141 | Less |

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| Transportation and Parking Services Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Street repair | 62 | 27 | 321 | Much above |
| Street cleaning | 74 | 4 | 238 | Much above |
| Street lighting | 63 | 24 | 248 | Much above |
| Sidewalk maintenance | 68 | 8 | 216 | Much above |
| Traffic signal timing | 44 | 132 | 188 | Below |
| Bus or transit services | 66 | 16 | 181 | Much above |
| Amount of public parking | 44 | 105 | 170 | Similar |

| Housing Costs Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Experiencing housing costs stress (housing costs 30% or MORE of income) | 27 | 115 | 147 | Much less |

| Built Environment Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Quality of new development in Coronado | 72 | 5 | 211 | Much above |
| Overall appearance of Coronado | 89 | 2 | 259 | Much above |

| Population Growth Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Population growth seen as too fast | 30 | 145 | 202 | Much less |

| Nuisance Problems Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Run down buildings, weed lots and junk vehicles seen as a "major" problem | 5 | 140 | 204 | Much less |

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| Planning and Community Code Enforcement Services Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Land use, planning and zoning | 60 | 7 | 237 | Much above |
| Code enforcement (weeds, abandoned buildings, etc.) | 59 | 25 | 280 | Much above |
| Animal control | 76 | 1 | 249 | Much above |

| Economic Sustainability and Opportunities Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Shopping opportunities | 48 | 134 | 231 | Similar |
| Coronado as a place to work | 68 | 30 | 249 | Much above |
| Overall quality of business and service establishments in Coronado | 69 | 9 | 138 | Much above |

| Job and Retail Growth Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Retail growth seen as too slow | 37 | 94 | 201 | Similar |
| Jobs growth seen as too slow | 73 | 118 | 204 | Similar |

| Personal Economic Future Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Positive impact of economy on household income | 15 | 117 | 196 | Similar |

| Community and Personal Public Safety Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| In your neighborhood during the day | 98 | 2 | 255 | Much above |
| In your neighborhood after dark | 87 | 6 | 251 | Much above |
| In Coronado's downtown area during the day | 97 | 3 | 225 | Much above |
| In Coronado's downtown area after dark | 89 | 2 | 233 | Much above |
| Violent crime (e.g., rape, assault, robbery) | 92 | 4 | 229 | Much above |
| Property crimes (e.g., burglary, theft) | 79 | 9 | 229 | Much above |
| Environmental hazards, including toxic waste | 82 | 36 | 148 | Much above |

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| Crime Victimization and Reporting Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Victim of crime | 12 | 93 | 200 | Similar |
| Reported crimes | 87 | 33 | 199 | Much more |

| Public Safety Services Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Police services | 80 | 13 | 311 | Much above |
| Fire services | 90 | 3 | 264 | Much above |
| Ambulance or emergency medical services | 91 | 1 | 262 | Much above |
| Crime prevention | 78 | 4 | 258 | Much above |
| Fire prevention and education | 76 | 12 | 212 | Much above |
| Traffic enforcement | 60 | 96 | 273 | Similar |
| Emergency preparedness (services that prepare the community for natural disasters or other emergency situations) | 70 | 4 | 163 | Much above |

| Contact with Police and Fire Departments Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Had contact with the City of Coronado Police Department | 50 | 1 | 34 | Much more |
| Overall impression of most recent contact with the City of Coronado Police Department | 79 | 5 | 45 | Much above |
| Had contact with the City of Coronado Fire Department | 15 | 12 | 27 | Similar |
| Overall impression of most recent contact with the City of Coronado Fire Department | 93 | 2 | 32 | Much above |

| Community Environment Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Cleanliness of Coronado | 89 | 3 | 149 | Much above |
| Quality of overall natural environment in Coronado | 80 | 7 | 147 | Much above |
| Air quality | 73 | 21 | 184 | Much above |

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| Frequency of Recycling Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Recycled used paper, cans or bottles from your home | 92 | 47 | 189 | Much more |

| Utility Services Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Sewer services | 76 | 2 | 228 | Much above |
| Drinking water | 65 | 73 | 226 | Much above |
| Storm drainage | 64 | 31 | 266 | Much above |
| Yard waste pick-up | 80 | 5 | 190 | Much above |
| Recycling | 79 | 11 | 252 | Much above |
| Garbage collection | 79 | 15 | 271 | Much above |

| Community Recreational Opportunities Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Recreation opportunities | 86 | 3 | 238 | Much above |

| Participation in Parks and Recreation Opportunities Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Used Coronado Community Center | 58 | 77 | 164 | Similar |
| Participated in a recreation program or activity | 56 | 41 | 192 | Much more |
| Visited a neighborhood park or City park | 96 | 6 | 198 | Much more |

| Parks and Recreation Services Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| City parks | 90 | 2 | 249 | Much above |
| Recreation programs or classes | 85 | 1 | 263 | Much above |
| Recreation centers or facilities | 88 | 1 | 214 | Much above |

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| Cultural and Educational Opportunities Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Opportunities to attend cultural activities | 61 | 47 | 240 | Much above |
| Educational opportunities | 75 | 12 | 197 | Much above |

| Participation in Cultural and Educational Opportunities Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Used Coronado public library or its services | 81 | 27 | 177 | Much more |
| Participated in religious or spiritual activities in Coronado | 56 | 43 | 103 | Similar |

| Cultural and Educational Services Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Public schools | 86 | 4 | 201 | Much above |
| Public library services | 91 | 2 | 245 | Much above |

| Community Health and Wellness Access and Opportunities Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Availability of affordable quality health care | 61 | 20 | 199 | Much above |

| Community Quality and Inclusiveness Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Sense of community | 82 | 1 | 242 | Much above |
| Openness and acceptance of the community toward people of diverse backgrounds | 60 | 64 | 217 | Above |
| Availability of affordable quality child care | 48 | 63 | 190 | Above |
| Coronado as a place to raise kids | 89 | 5 | 277 | Much above |
| Coronado as a place to retire | 88 | 1 | 264 | Much above |

| Services Provided for Population Subgroups Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Services to seniors | 78 | 3 | 241 | Much above |
| Services to youth | 80 | 1 | 222 | Much above |

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| Civic Engagement Opportunities Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Opportunities to participate in community matters | 73 | 2 | 141 | Much above |
| Opportunities to volunteer | 77 | 7 | 144 | Much above |

| Participation in Civic Engagement Opportunities Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Attended a meeting of local elected officials or other local public meeting | 32 | 38 | 198 | More |
| Watched a meeting of local elected officials or other public meeting on cable television, the Internet or other media | 28 | 133 | 159 | Much less |
| Volunteered your time to some group or activity in Coronado | 47 | 88 | 200 | Similar |
| Participated in a club or civic group in Coronado | 44 | 10 | 118 | Much more |
| Provided help to a friend or neighbor | 91 | 107 | 117 | Less |

| Voter Behavior Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Registered to vote | 75 | 186 | 207 | Much less |
| Voted in last general election | 85 | 19 | 206 | Much more |

| Use of Information Sources Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Read the City of Coronado Currents Community Newsletter | 85 | 65 | 143 | More |
| Visited the City of Coronado Web site | 65 | 42 | 138 | More |

| Local Government Media Services and Information Dissemination Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Public information services | 77 | 1 | 229 | Much above |

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| Social Engagement Opportunities Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Opportunities to participate in social events and activities | 77 | 1 | 142 | Much above |

| Contact with Immediate Neighbors Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Has contact with neighbors at least several times per week | 63 | 8 | 133 | Much more |

| Public Trust Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Value of services for the taxes paid to Coronado | 72 | 1 | 294 | Much above |
| The overall direction that Coronado is taking | 70 | 5 | 251 | Much above |
| Job Coronado government does at welcoming citizen involvement | 64 | 7 | 261 | Much above |
| Overall image or reputation of Coronado | 89 | 1 | 237 | Much above |

| Services Provided by Local, State and Federal Governments Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Services provided by the City of Coronado | 83 | 1 | 318 | Much above |
| Services provided by the Federal Government | 46 | 30 | 211 | Above |
| Services provided by the State Government | 36 | 186 | 212 | Much below |
| Services provided by San Diego County Government | 49 | 68 | 128 | Similar |

| Contact with City Employees Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Had contact with City employee(s) in last 12 months | 45 | 196 | 232 | Much less |

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| Perceptions of City Employees (Among Those Who Had Contact) Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Knowledge | 79 | 15 | 259 | Much above |
| Responsiveness | 76 | 27 | 260 | Much above |
| Courteousness | 81 | 8 | 215 | Much above |
| Overall impression | 78 | 12 | 290 | Much above |

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## Jurisdictions Included in National Benchmark Comparisons

Valdez, AK....4,036
Auburn, AL....42,987
Gulf Shores, AL....5,044
Tuskegee, AL....11,846
Fayetteville, AR....58,047
Little Rock, AR....183,133
Avondale, AZ....35,883
Casa Grande, AZ....25,224
Chandler, AZ....176,581
Cococino County, AZ....116,320
Dewey-Humboldt, AZ....6,295
Flagstaff, AZ....52,894
Florence, AZ....17,054
Gilbert, AZ....109,697
Goodyear, AZ....18,911
Green Valley, AZ....17,283
Kingman, AZ....20,069
Marana, AZ....13,556
Maricopa County, AZ....3,072,149
Mesa, AZ....396,375
Peoria, AZ....108,364
Phoenix, AZ....1,321,045
Pinal County, AZ....179,727
Prescott Valley, AZ....25,535
Queen Creek, AZ....4,316
Scottsdale, AZ....202,705
Sedona, AZ....10,192
Surprise, AZ....30,848
Tempe, AZ....158,625
Yuma, AZ....77,515
Yuma County, AZ....160,026
Apple Valley, CA....54,239
Benicia, CA....26,865
Brea, CA....35,410
Brisbane, CA....3,597
Burlingame, CA....28,158
Carlsbad, CA....78,247
Chula Vista, CA....173,556
Davis, CA....60,308
Del Mar, CA....4,389
Dublin, CA....29,973
El Cerrito, CA....23,171
Elk Grove, CA....59,984
Galt, CA....19,472
La Mesa, CA....54,749
Laguna Beach, CA....23,727
Livermore, CA....73,345
Lodi, CA....56,999
Long Beach, CA....461,522
Lynwood, CA....69,845
Menlo Park, CA....30,785
Mission Viejo, CA....93,102
Mountain View, CA....70,708
Newport Beach, CA....70,032
Palm Springs, CA....42,807
Palo Alto, CA....58,598
Poway, CA....48,044
Rancho Cordova, CA....55,060
Richmond, CA....99,216
San Diego, CA....1,223,400
San Francisco, CA....776,733
San Luis Obispo County, CA....247,900
San Mateo, CA....92,482
San Rafael, CA....56,063
Santa Monica, CA....84,084
South Lake Tahoe, CA....23,609
Stockton, CA....243,771
Sunnyvale, CA....131,760
Temecula, CA....57,716
Visalia, CA....91,565
Walnut Creek, CA....64,296
Calgary, Canada....878,866
District of Saanich,Victoria, Canada....103,654
Edmonton, Canada....666,104
Guelph, Ontario, Canada....114,943
Kamloops, Canada....77,281
Kelowna, Canada....96,288
Oakville, Canada....144,738
Thunder Bay, Canada....109,016
Victoria, Canada....78,057
Whitehorse, Canada....19,058
Winnipeg, Canada....619,544
Yellowknife, Canada....16,541
Adams County, CO....363,857
Arapahoe County, CO....487,967
Archuleta County, CO....9,898
Arvada, CO....102,153
Aspen, CO....5,914
Aurora, CO....276,393
Boulder, CO....94,673
Boulder County, CO....291,288
Breckenridge, CO....2,408
Broomfield, CO....38,272
Centennial, CO....103,000
Clear Creek County, CO....9,322
Colorado Springs, CO....360,890
Craig, CO....9,189
Crested Butte, CO....1,529
Denver, CO....554,636
Douglas County, CO....175,766
Durango, CO....13,922
Eagle County, CO....41,659
Edgewater, CO....5,445
El Paso County, CO....516,929
Englewood, CO....31,727
Fort Collins, CO....118,652
Frisco, CO....2,443
Fruita, CO....6,478
Georgetown, CO....1,088
Gilpin County, CO....4,757
Golden, CO....17,159
Grand County, CO....12,442
Greenwood Village, CO....11,035
Gunnison County, CO....13,956

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| | |
|---|---|
| Highlands Ranch, CO | 70,931 |
| Hot Sulphur Springs, CO | 521 |
| Hudson, CO | 1,565 |
| Jackson County, CO | 1,577 |
| Jefferson County, CO | 527,056 |
| Lafayette, CO | 23,197 |
| Lakewood, CO | 144,126 |
| Larimer County, CO | 251,494 |
| Lone Tree, CO | 4,873 |
| Longmont, CO | 71,093 |
| Louisville, CO | 18,937 |
| Loveland, CO | 50,608 |
| Mesa County, CO | 116,255 |
| Montrose, CO | 12,344 |
| Northglenn, CO | 31,575 |
| Park County, CO | 14,523 |
| Parker, CO | 23,558 |
| Pitkin County, CO | 14,872 |
| Pueblo, CO | 102,121 |
| Salida, CO | 5,504 |
| Steamboat Springs, CO | 9,815 |
| Sterling, CO | 11,360 |
| Summit County, CO | 23,548 |
| Teller County, CO | 20,555 |
| Thornton, CO | 82,384 |
| Westminster, CO | 100,940 |
| Wheat Ridge, CO | 32,913 |
| Windsor, CO | 9,896 |
| Coventry, CT | 11,504 |
| Hartford, CT | 121,578 |
| Windsor, CT | 28,237 |
| Dover, DE | 32,135 |
| Belleair Beach, FL | 1,751 |
| Brevard County, FL | 476,230 |
| Cape Coral, FL | 102,286 |
| Charlotte County, FL | 141,627 |
| Clearwater, FL | 108,787 |
| Collier County, FL | 251,377 |
| Cooper City, FL | 27,939 |
| Coral Springs, FL | 117,549 |
| Dania Beach, FL | 20,061 |
| Daytona Beach, FL | 64,112 |
| Delray Beach, FL | 60,020 |
| Destin, FL | 11,119 |
| Escambia County, FL | 294,410 |
| Eustis, FL | 15,106 |
| Gainesville, FL | 95,447 |
| Hillsborough County, FL | 998,948 |
| Jupiter, FL | 39,328 |
| Kissimmee, FL | 47,814 |
| Lee County, FL | 454,918 |
| Martin County, FL | 126,731 |
| Miami Beach, FL | 87,933 |
| North Palm Beach, FL | 12,064 |
| Oakland Park, FL | 30,966 |
| Ocala, FL | 45,943 |
| Oldsmar, FL | 11,910 |
| Oviedo, FL | 26,316 |
| Palm Bay, FL | 79,413 |
| Palm Beach County, FL | 1,131,184 |
| Palm Beach Gardens, FL | 35,058 |
| Palm Coast, FL | 32,732 |
| Panama City, FL | 36,417 |
| Pasco County, FL | 344,765 |
| Pinellas County, FL | 921,482 |
| Pinellas Park, FL | 45,658 |
| Port Orange, FL | 45,823 |
| Port St. Lucie, FL | 88,769 |
| Sanford, FL | 38,291 |
| Sarasota, FL | 52,715 |
| Seminole, FL | 10,890 |
| South Daytona, FL | 13,177 |
| St. Cloud, FL | 20,074 |
| Tallahassee, FL | 150,624 |
| Titusville, FL | 40,670 |
| Volusia County, FL | 443,343 |
| Walton County, FL | 40,601 |
| Winter Garden, FL | 14,351 |
| Winter Park, FL | 24,090 |
| Albany, GA | 76,939 |
| Alpharetta, GA | 34,854 |
| Cartersville, GA | 15,925 |
| Conyers, GA | 10,689 |
| Decatur, GA | 18,147 |
| Milton, GA | 30,180 |
| Roswell, GA | 79,334 |
| Sandy Springs, GA | 85,781 |
| Savannah, GA | 131,510 |
| Smyrna, GA | 40,999 |
| Snellville, GA | 15,351 |
| Suwanee, GA | 8,725 |
| Valdosta, GA | 43,724 |
| Honolulu, HI | 876,156 |
| Ames, IA | 50,731 |
| Ankeny, IA | 27,117 |
| Bettendorf, IA | 31,275 |
| Cedar Falls, IA | 36,145 |
| Davenport, IA | 98,359 |
| Des Moines, IA | 198,682 |
| Indianola, IA | 12,998 |
| Muscatine, IA | 22,697 |
| Urbandale, IA | 29,072 |
| West Des Moines, IA | 46,403 |
| Boise, ID | 185,787 |
| Jerome, ID | 7,780 |
| Moscow, ID | 21,291 |
| Post Falls, ID | 17,247 |
| Twin Falls, ID | 34,469 |
| Batavia, IL | 23,866 |
| Bloomington, IL | 64,808 |
| Centralia, IL | 14,136 |
| Collinsville, IL | 24,707 |
| Crystal Lake, IL | 38,000 |
| DeKalb, IL | 39,018 |
| Elmhurst, IL | 42,762 |
| Evanston, IL | 74,239 |
| Freeport, IL | 26,443 |
| Gurnee, IL | 28,834 |

The National Citizen Survey™ by National Research Center, Inc.

| | |
|---|---|
| Highland Park, IL | 31,365 |
| Lincolnwood, IL | 12,359 |
| Naperville, IL | 128,358 |
| Normal, IL | 45,386 |
| Oak Park, IL | 39,803 |
| O'Fallon, IL | 21,910 |
| O'Fallon, IL | 21,910 |
| Palatine, IL | 65,479 |
| Park Ridge, IL | 37,775 |
| Peoria County, IL | 183,433 |
| Riverside, IL | 8,895 |
| Sherman, IL | 2,871 |
| Shorewood, IL | 7,686 |
| Skokie, IL | 63,348 |
| Sugar Grove, IL | 3,909 |
| Wilmington, IL | 5,134 |
| Woodridge, IL | 30,934 |
| Fishers, IN | 37,835 |
| Munster, IN | 21,511 |
| Noblesville, IN | 28,590 |
| Abilene, KS | 6,543 |
| Arkansas City, KS | 11,963 |
| Fairway, KS | 3,952 |
| Garden City, KS | 28,451 |
| Gardner, KS | 9,396 |
| Lawrence, KS | 80,098 |
| Merriam, KS | 11,008 |
| Mission, KS | 9,727 |
| Olathe, KS | 92,962 |
| Overland Park, KS | 149,080 |
| Roeland Park, KS | 6,817 |
| Salina, KS | 45,679 |
| Wichita, KS | 344,284 |
| Bowling Green, KY | 49,296 |
| Daviess County, KY | 91,545 |
| New Orleans, LA | 484,674 |
| Andover, MA | 31,247 |
| Barnstable, MA | 47,821 |
| Bedford, MA | 12,595 |
| Burlington, MA | 22,876 |
| Cambridge, MA | 101,355 |
| Concord, MA | 16,993 |
| Needham, MA | 28,911 |
| Shrewsbury, MA | 31,640 |
| Worcester, MA | 172,648 |
| Baltimore County, MD | 754,292 |
| Dorchester County, MD | 30,674 |
| Gaithersburg, MD | 52,613 |
| La Plata, MD | 6,551 |
| Montgomery County, MD | 873,341 |
| Ocean City, MD | 7,173 |
| Prince George's County, MD | 801,515 |
| Rockville, MD | 47,388 |
| Takoma Park, MD | 17,299 |
| Saco, ME | 16,822 |
| Ann Arbor, MI | 114,024 |
| Battle Creek, MI | 53,364 |
| Delhi Township, MI | 22,569 |
| Escanaba, MI | 13,140 |
| Flushing, MI | 8,348 |
| Gladstone, MI | 5,032 |
| Howell, MI | 9,232 |
| Jackson County, MI | 158,422 |
| Kalamazoo, MI | 77,145 |
| Kalamazoo County, MI | 238,603 |
| Meridian Charter Township, MI | 38,987 |
| Midland, MI | 41,685 |
| Novi, MI | 47,386 |
| Oakland Township, MI | 13,071 |
| Ottawa County, MI | 238,314 |
| Petoskey, MI | 6,080 |
| Port Huron, MI | 32,338 |
| Rochester, MI | 10,467 |
| Sault Sainte Marie, MI | 16,542 |
| South Haven, MI | 5,021 |
| Village of Howard City, MI | 1,585 |
| Blue Earth, MN | 3,621 |
| Carver County, MN | 70,205 |
| Chanhassen, MN | 20,321 |
| Dakota County, MN | 355,904 |
| Duluth, MN | 86,918 |
| Fridley, MN | 27,449 |
| Hutchinson, MN | 13,080 |
| Maple Grove, MN | 50,365 |
| Mayer, MN | 554 |
| Medina, MN | 4,005 |
| Minneapolis, MN | 382,618 |
| Olmsted County, MN | 124,277 |
| Scott County, MN | 89,498 |
| St. Louis County, MN | 200,528 |
| Washington County, MN | 201,130 |
| Woodbury, MN | 46,463 |
| Blue Springs, MO | 48,080 |
| Blue Springs, MO | 48,080 |
| Branson, MO | 6,050 |
| Clay County, MO | 184,006 |
| Clayton, MO | 12,825 |
| Ellisville, MO | 9,104 |
| Jefferson City, MO | 39,636 |
| Joplin, MO | 45,504 |
| Lee's Summit, MO | 70,700 |
| Liberty, MO | 26,232 |
| Maryland Heights, MO | 25,756 |
| Maryville, MO | 10,581 |
| Platte City, MO | 3,866 |
| Raymore, MO | 11,146 |
| Richmond Heights, MO | 9,602 |
| Riverside, MO | 2,979 |
| Wentzville, MO | 6,896 |
| Starkville, MS | 21,869 |
| Billings, MT | 89,847 |
| Bozeman, MT | 27,509 |
| Missoula, MT | 57,053 |
| Asheville, NC | 68,889 |
| Cabarrus County, NC | 131,063 |
| Cary, NC | 94,536 |
| Charlotte, NC | 540,828 |
| Concord, NC | 55,977 |

The National Citizen Survey™ by National Research Center, Inc.

Davidson, NC ..... 7,139
High Point, NC ..... 85,839
Hillsborough, NC ..... 5,446
Kannapolis, NC ..... 36,910
Mecklenburg County, NC ..... 695,454
Mooresville, NC ..... 18,823
Wilmington, NC ..... 90,400
Winston-Salem, NC ..... 185,776
Wahpeton, ND ..... 8,586
Cedar Creek, NE ..... 396
Grand Island, NE ..... 42,940
La Vista, NE ..... 11,699
Dover, NH ..... 26,884
Lebanon, NH ..... 12,568
Lyme, NH ..... 1,679
Alamogordo, NM ..... 35,582
Albuquerque, NM ..... 448,607
Bloomfield, NM ..... 6,417
Farmington, NM ..... 37,844
Los Alamos County, NM ..... 18,343
Rio Rancho, NM ..... 51,765
San Juan County, NM ..... 113,801
Carson City, NV ..... 52,457
Henderson, NV ..... 175,381
North Las Vegas, NV ..... 115,488
Reno, NV ..... 180,480
Sparks, NV ..... 66,346
Washoe County, NV ..... 339,486
Beekman, NY ..... 11,452
Canandaigua, NY ..... 11,264
Geneva, NY ..... 13,617
New York City, NY ..... 8,008,278
Ogdensburg, NY ..... 12,364
Blue Ash, OH ..... 12,513
Delaware, OH ..... 25,243
Dublin, OH ..... 31,392
Kettering, OH ..... 57,502
Lebanon, OH ..... 16,962
Orange Village, OH ..... 3,236
Sandusky, OH ..... 27,844
Springboro, OH ..... 12,380
Sylvania Township, OH ..... 44,253
Upper Arlington, OH ..... 33,686
Broken Arrow, OK ..... 74,839
Edmond, OK ..... 68,315
Oklahoma City, OK ..... 506,132
Stillwater, OK ..... 39,065
Tulsa, OK ..... 393,049
Albany, OR ..... 40,852
Ashland, OR ..... 19,522
Bend, OR ..... 52,029
Corvallis, OR ..... 49,322
Eugene, OR ..... 137,893
Forest Grove, OR ..... 17,708
Hermiston, OR ..... 13,154
Jackson County, OR ..... 181,269
Keizer, OR ..... 32,203
Lane County, OR ..... 322,959
McMinnville, OR ..... 26,499
Medford, OR ..... 63,154
Multnomah County, OR ..... 660,486
Portland, OR ..... 529,121
Springfield, OR ..... 52,864
Tualatin, OR ..... 22,791
Borough of Ebensburg, PA ..... 3,091
Cranberry Township, PA ..... 23,625
Cumberland County, PA ..... 213,674
Kutztown Borough, PA ..... 5,067
Lower Providence Township, PA ..... 22,390
Peters Township, PA ..... 17,556
Philadelphia, PA ..... 1,517,550
State College, PA ..... 38,420
State College, PA ..... 38,420
Upper Merion Township, PA ..... 28,863
East Providence, RI ..... 48,688
Newport, RI ..... 26,475
Rock Hill, SC ..... 49,765
Rapid City, SD ..... 59,607
Sioux Falls, SD ..... 123,975
Cookeville, TN ..... 23,923
Johnson City, TN ..... 55,469
Nashville, TN ..... 545,524
Oak Ridge, TN ..... 27,387
White House, TN ..... 7,220
Arlington, TX ..... 332,969
Austin, TX ..... 656,562
Benbrook, TX ..... 20,208
Bryan, TX ..... 65,660
Colleyville, TX ..... 19,636
Corpus Christi, TX ..... 277,454
Dallas, TX ..... 1,188,580
Denton, TX ..... 80,537
Duncanville, TX ..... 36,081
El Paso, TX ..... 563,662
Flower Mound, TX ..... 50,702
Fort Worth, TX ..... 534,694
Georgetown, TX ..... 28,339
Grand Prairie, TX ..... 127,427
Houston, TX ..... 1,953,631
Hurst, TX ..... 36,273
Hutto, TX ..... 1,250
Irving, TX ..... 191,615
League City, TX ..... 45,444
McAllen, TX ..... 106,414
McKinney, TX ..... 54,369
Pasadena, TX ..... 141,674
Plano, TX ..... 222,030
Round Rock, TX ..... 61,136
Rowlett, TX ..... 44,503
San Marcos, TX ..... 34,733
Shenandoah, TX ..... 1,503
Southlake, TX ..... 21,519
Sugar Land, TX ..... 63,328
Temple, TX ..... 54,514
Tomball, TX ..... 9,089
Westlake, TX ..... 207
Farmington, UT ..... 12,081
Provo, UT ..... 105,166

The National Citizen Survey™ by National Research Center, Inc.

| | |
|---|---|
| Riverdale, UT | 7,656 |
| Salt Lake City, UT | 181,746 |
| Sandy City, UT | 88,418 |
| Saratoga Springs, UT | 1,003 |
| Springville, UT | 20,424 |
| Washington City, UT | 8,186 |
| Albemarle County, VA | 79,236 |
| Arlington County, VA | 189,453 |
| Blacksburg, VA | 39,573 |
| Botetourt County, VA | 30,496 |
| Chesapeake, VA | 199,184 |
| Chesterfield County, VA | 259,903 |
| Fredericksburg, VA | 19,279 |
| Hampton, VA | 146,437 |
| Hanover County, VA | 86,320 |
| Hopewell, VA | 22,354 |
| James City County, VA | 48,102 |
| Lexington, VA | 6,867 |
| Lynchburg, VA | 65,269 |
| Newport News, VA | 180,150 |
| Prince William County, VA | 280,813 |
| Purcellville, VA | 3,584 |
| Radford, VA | 15,859 |
| Roanoke, VA | 94,911 |
| Stafford County, VA | 92,446 |
| Virginia Beach, VA | 425,257 |
| Williamsburg, VA | 11,998 |
| Chittenden County, VT | 146,571 |
| Montpelier, VT | 8,035 |
| Auburn, WA | 40,314 |
| Bellevue, WA | 109,569 |
| Bellingham, WA | 67,171 |
| Clark County, WA | 345,238 |
| Federal Way, WA | 83,259 |
| Gig Harbor, WA | 6,465 |
| Hoquiam, WA | 9,097 |
| Kirkland, WA | 45,054 |
| Kitsap County, WA | 231,969 |
| Lynnwood, WA | 33,847 |
| Maple Valley, WA | 14,209 |
| Mountlake Terrace, WA | 20,362 |
| Olympia, WA | 42,514 |
| Pasco, WA | 32,066 |
| Redmond, WA | 45,256 |
| Renton, WA | 50,052 |
| Snoqualmie, WA | 1,631 |
| Spokane Valley, WA | 75,203 |
| Tacoma, WA | 193,556 |
| Vancouver, WA | 143,560 |
| West Richland, WA | 8,385 |
| Woodland, WA | 3,780 |
| Columbus, WI | 4,479 |
| De Pere, WI | 20,559 |
| Eau Claire, WI | 61,704 |
| Madison, WI | 208,054 |
| Merrill, WI | 10,146 |
| Oshkosh, WI | 62,916 |
| Racine, WI | 81,855 |
| Suamico, WI | 8,686 |
| Wausau, WI | 38,426 |
| Wind Point, WI | 1,853 |
| Morgantown, WV | 26,809 |
| Cheyenne, WY | 53,011 |
| Gillette, WY | 19,646 |
| Laramie, WY | 27,204 |
| Teton County, WY | 18,251 |

The National Citizen Survey™ by National Research Center, Inc.

# Resort Communities with Populations Less Than 55,000 Benchmark Comparisons

| Overall Community Quality Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Overall quality of life in Coronado | 90 | 1 | 40 | Much above |
| Your neighborhood as place to live | 86 | 1 | 31 | Much above |
| Coronado as a place to live | 93 | 1 | 36 | Much above |
| Recommend living in Coronado to someone who asks | 92 | 1 | 19 | Much above |
| Remain in Coronado for the next five years | 81 | 5 | 19 | Above |

| Community Transportation Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Ease of car travel in Coronado | 51 | 18 | 31 | Similar |
| Ease of bus travel in Coronado | 58 | 3 | 19 | Much above |
| Ease of bicycle travel in Coronado | 71 | 2 | 32 | Much above |
| Ease of walking in Coronado | 85 | 2 | 30 | Much above |
| Traffic flow on major streets | 37 | 16 | 24 | Below |

| Frequency of Bus Use Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Ridden a local bus within Coronado | 24 | 9 | 18 | Less |

| Drive Alone Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Average percent of work commute trips made by driving alone | 70 | 13 | 18 | Similar |

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| Transportation and Parking Services Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Street repair | 62 | 4 | 38 | Much above |
| Street cleaning | 74 | 1 | 32 | Much above |
| Street lighting | 63 | 3 | 31 | Much above |
| Sidewalk maintenance | 68 | 1 | 26 | Much above |
| Traffic signal timing | 44 | 17 | 25 | Similar |
| Bus or transit services | 66 | 5 | 22 | Much above |
| Amount of public parking | 44 | 13 | 24 | Similar |

| Housing Costs Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Experiencing housing costs stress (housing costs 30% or MORE of income) | 27 | 20 | 20 | Much less |

| Built Environment Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Quality of new development in Coronado | 72 | 1 | 28 | Much above |
| Overall appearance of Coronado | 89 | 1 | 39 | Much above |

| Population Growth Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Population growth seen as too fast | 30 | 24 | 30 | Much less |

| Nuisance Problems Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Run down buildings, weed lots and junk vehicles seen as a "major" problem | 5 | 23 | 28 | Much less |

| Planning and Community Code Enforcement Services Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Land use, planning and zoning | 60 | 1 | 31 | Much above |
| Code enforcement (weeds, abandoned buildings, etc.) | 59 | 1 | 42 | Much above |
| Animal control | 76 | 1 | 30 | Much above |

The National Citizen Survey™ by National Research Center, Inc.

| Economic Sustainability and Opportunities Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Shopping opportunities | 48 | 17 | 35 | Similar |
| Coronado as a place to work | 68 | 1 | 35 | Much above |
| Overall quality of business and service establishments in Coronado | 69 | 1 | 18 | Much above |

| Job and Retail Growth Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Retail growth seen as too slow | 37 | 15 | 30 | Similar |
| Jobs growth seen as too slow | 73 | 21 | 30 | Less |

| Personal Economic Future Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Positive impact of economy on household income | 15 | 19 | 29 | Similar |

| Community and Personal Public Safety Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| In your neighborhood during the day | 98 | 2 | 32 | Much above |
| In your neighborhood after dark | 87 | 2 | 32 | Much above |
| In Coronado's downtown area during the day | 97 | 2 | 31 | Much above |
| In Coronado's downtown area after dark | 89 | 2 | 31 | Much above |
| Violent crime (e.g., rape, assault, robbery) | 92 | 2 | 30 | Much above |
| Property crimes (e.g., burglary, theft) | 79 | 2 | 30 | Much above |
| Environmental hazards, including toxic waste | 82 | 2 | 19 | Much above |

| Crime Victimization and Reporting Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Victim of crime | 12 | 12 | 29 | Similar |
| Reported crimes | 87 | 6 | 29 | Much more |

The National Citizen Survey™ by National Research Center, Inc.

| Public Safety Services Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Police services | 80 | 1 | 42 | Much above |
| Fire services | 90 | 1 | 36 | Much above |
| Ambulance or emergency medical services | 91 | 1 | 34 | Much above |
| Crime prevention | 78 | 1 | 36 | Much above |
| Fire prevention and education | 76 | 1 | 26 | Much above |
| Traffic enforcement | 60 | 8 | 37 | Above |
| Emergency preparedness (services that prepare the community for natural disasters or other emergency situations) | 70 | 2 | 19 | Much above |

| Contact with Police and Fire Departments Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Had contact with the City of Coronado Police Department | 50 | 1 | 6 | Much more |
| Overall impression of most recent contact with the City of Coronado Police Department | 79 | 1 | 7 | Much above |
| Had contact with the City of Coronado Fire Department | 15 | Not available | Not available | Not available |
| Overall impression of most recent contact with the City of Coronado Fire Department | 93 | 1 | 5 | Much above |

| Community Environment Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Cleanliness of Coronado | 89 | 1 | 19 | Much above |
| Quality of overall natural environment in Coronado | 80 | 3 | 18 | Much above |
| Air quality | 73 | 7 | 27 | Above |

| Frequency of Recycling Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Recycled used paper, cans or bottles from your home | 92 | 4 | 27 | Much more |

The National Citizen Survey™ by National Research Center, Inc.

| Utility Services Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Sewer services | 76 | 1 | 30 | Much above |
| Drinking water | 65 | 8 | 32 | Much above |
| Storm drainage | 64 | 2 | 33 | Much above |
| Yard waste pick-up | 80 | 1 | 24 | Much above |
| Recycling | 79 | 2 | 29 | Much above |
| Garbage collection | 79 | 2 | 34 | Much above |

| Community Recreational Opportunities Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Recreation opportunities | 86 | 3 | 37 | Much above |

| Participation in Parks and Recreation Opportunities Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Used Coronado Community Center | 58 | 12 | 23 | Similar |
| Participated in a recreation program or activity | 56 | 8 | 28 | Much more |
| Visited a neighborhood park or City park | 96 | 4 | 28 | Much more |

| Parks and Recreation Services Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| City parks | 90 | 1 | 31 | Much above |
| Recreation programs or classes | 85 | 1 | 36 | Much above |
| Recreation centers or facilities | 88 | 1 | 30 | Much above |

| Cultural and Educational Opportunities Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Opportunities to attend cultural activities | 61 | 8 | 32 | Much above |
| Educational opportunities | 75 | 1 | 24 | Much above |

The National Citizen Survey™ by National Research Center, Inc.

| Participation in Cultural and Educational Opportunities Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Used Coronado public library or its services | 81 | 7 | 26 | Much more |
| Participated in religious or spiritual activities in Coronado | 56 | 5 | 12 | More |

| Cultural and Educational Services Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Public schools | 86 | 1 | 28 | Much above |
| Public library services | 91 | 1 | 31 | Much above |

| Community Health and Wellness Access and Opportunities Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Availability of affordable quality health care | 61 | 1 | 25 | Much above |

| Community Quality and Inclusiveness Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Sense of community | 82 | 1 | 34 | Much above |
| Openness and acceptance of the community toward people of diverse backgrounds | 60 | 10 | 28 | Above |
| Availability of affordable quality child care | 48 | 6 | 24 | Much above |
| Coronado as a place to raise kids | 89 | 1 | 37 | Much above |
| Coronado as a place to retire | 88 | 1 | 36 | Much above |

| Services Provided for Population Subgroups Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Services to seniors | 78 | 1 | 29 | Much above |
| Services to youth | 80 | 1 | 25 | Much above |

| Civic Engagement Opportunities Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Opportunities to participate in community matters | 73 | 2 | 20 | Much above |
| Opportunities to volunteer | 77 | 4 | 20 | Much above |

The National Citizen Survey™ by National Research Center, Inc.

| Participation in Civic Engagement Opportunities Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Attended a meeting of local elected officials or other local public meeting | 32 | 11 | 28 | Similar |
| Watched a meeting of local elected officials or other public meeting on cable television, the Internet or other media | 28 | 19 | 22 | Much less |
| Volunteered your time to some group or activity in Coronado | 47 | 16 | 28 | Similar |
| Participated in a club or civic group in Coronado | 44 | 5 | 18 | Much more |
| Provided help to a friend or neighbor | 91 | 16 | 17 | Less |

| Voter Behavior Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Registered to vote | 75 | 28 | 30 | Much less |
| Voted in last general election | 85 | 4 | 30 | Much more |

| Use of Information Sources Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Read the City of Coronado Currents Community Newsletter | 85 | 10 | 21 | More |
| Visited the City of Coronado Web site | 65 | 5 | 17 | Much more |

| Local Government Media Services and Information Dissemination Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Public information services | 77 | 1 | 31 | Much above |

| Social Engagement Opportunities Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Opportunities to participate in social events and activities | 77 | 1 | 19 | Much above |

| Contact with Immediate Neighbors Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Has contact with neighbors at least several times per week | 63 | 2 | 18 | Much more |

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| Public Trust Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Value of services for the taxes paid to Coronado | 72 | 1 | 38 | Much above |
| The overall direction that Coronado is taking | 70 | 1 | 33 | Much above |
| Job Coronado government does at welcoming citizen involvement | 64 | 1 | 35 | Much above |
| Overall image or reputation of Coronado | 89 | 1 | 31 | Much above |

| Services Provided by Local, State and Federal Governments Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Services provided by the City of Coronado | 83 | 1 | 42 | Much above |
| Services provided by the Federal Government | 46 | 4 | 30 | Above |
| Services provided by the State Government | 36 | 26 | 30 | Much below |
| Services provided by San Diego County Government | 49 | 8 | 17 | Similar |

| Contact with City Employees Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Had contact with City employee(s) in last 12 months | 45 | 27 | 29 | Much less |

| Perceptions of City Employees (Among Those Who Had Contact) Benchmarks | | | | |
|---|---|---|---|---|
| | Coronado average rating | Rank | Number of Jurisdictions for Comparison | Comparison to benchmark |
| Knowledge | 79 | 1 | 31 | Much above |
| Responsiveness | 76 | 2 | 33 | Much above |
| Courteousness | 81 | 1 | 30 | Much above |
| Overall impression | 78 | 1 | 37 | Much above |

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# Jurisdictions Included in Resort Communities with Populations Less Than 55,000 Benchmark Comparisons

| | |
|---|---|
| Gulf Shores, AL | 5,044 |
| Avondale, AZ | 35,883 |
| Casa Grande, AZ | 25,224 |
| Dewey-Humboldt, AZ | 6,295 |
| Flagstaff, AZ | 52,894 |
| Florence, AZ | 17,054 |
| Green Valley, AZ | 17,283 |
| Kingman, AZ | 20,069 |
| Marana, AZ | 13,556 |
| Prescott Valley, AZ | 25,535 |
| Queen Creek, AZ | 4,316 |
| Sedona, AZ | 10,192 |
| Surprise, AZ | 30,848 |
| Del Mar, CA | 4,389 |
| Laguna Beach, CA | 23,727 |
| Palm Springs, CA | 42,807 |
| South Lake Tahoe, CA | 23,609 |
| Aspen, CO | 5,914 |
| Breckenridge, CO | 2,408 |
| Clear Creek County, CO | 9,322 |
| Crested Butte, CO | 1,529 |
| Durango, CO | 13,922 |
| Eagle County, CO | 41,659 |
| Frisco, CO | 2,443 |
| Georgetown, CO | 1,088 |
| Gilpin County, CO | 4,757 |
| Golden, CO | 17,159 |
| Grand County, CO | 12,442 |
| Hot Sulphur Springs, CO | 521 |
| Jackson County, CO | 1,577 |
| Park County, CO | 14,523 |
| Pitkin County, CO | 14,872 |
| Salida, CO | 5,504 |
| Steamboat Springs, CO | 9,815 |
| Summit County, CO | 23,548 |
| Belleair Beach, FL | 1,751 |
| Dania Beach, FL | 20,061 |
| Destin, FL | 11,119 |
| Eustis, FL | 15,106 |
| Jupiter, FL | 39,328 |
| Kissimmee, FL | 47,814 |
| North Palm Beach, FL | 12,064 |
| Ocala, FL | 45,943 |
| Oldsmar, FL | 11,910 |
| Oviedo, FL | 26,316 |
| Palm Beach Gardens, FL | 35,058 |
| Palm Coast, FL | 32,732 |
| Panama City, FL | 36,417 |
| Sarasota, FL | 52,715 |
| South Daytona, FL | 13,177 |
| St. Cloud, FL | 20,074 |
| Titusville, FL | 40,670 |
| Winter Garden, FL | 14,351 |
| Winter Park, FL | 24,090 |
| Post Falls, ID | 17,247 |
| Twin Falls, ID | 34,469 |
| Barnstable, MA | 47,821 |
| Ocean City, MD | 7,173 |
| Petoskey, MI | 6,080 |
| Sault Sainte Marie, MI | 16,542 |
| Branson, MO | 6,050 |
| Carson City, NV | 52,457 |
| Sandusky, OH | 27,844 |
| Ashland, OR | 19,522 |
| Newport, RI | 26,475 |
| Fredericksburg, VA | 19,279 |
| Williamsburg, VA | 11,998 |
| Morgantown, WV | 26,809 |
| Teton County, WY | 18,251 |

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